

## Transportation

# NVQ Level 2 in Passenger Carrying Vehicle Driving (Bus and Coach)

Awarding Body: Edexcel

### General Information:

This qualification is for drivers working with buses and coaches. The aim of the qualification is to improve the skills, knowledge and overall performance of individuals who are employed in providing a passenger transport service by road. Candidates will provide this service directly by driving passenger carrying vehicles.

### Course structure:

To receive a full award candidates are required to achieve all **ten** mandatory units.

#### **Mandatory units:**

- Maintain effective working relationships with colleagues.
- Contribute to the health and safety in your work environment.
- Provide professional customer care in the bus and coach industry.
- Prepare for passenger carrying journeys.
- Help passengers who have special needs.
- Sharing information on the operation of the bus or coach services.
- Deal effectively with difficult passengers.
- Drive passenger carrying vehicles safely and efficiently.
- Operate the passenger systems and services.
- Deal with emergencies and incidents during a bus or coach journey.

The additional units are available to enable CPD and extended training opportunities.

#### **Additional Units** include:

- Negotiate and agree tour itineraries with clients.\*
- Process fares and receive and match fare payments to tickets.
- Manage financial transactions on coach journeys.\*
- Provide a transport service for passengers who have special needs.
- Transport accompanied luggage.\*
- Transport unaccompanied parcels.
- Operate a schools service by bus or coach.
- Drive passenger carrying vehicles on international journeys.\*

\* Denotes units only suitable for candidates driving coaches.

### Assessment methods:

All candidates are allocated an assessor who will guide the candidate through the process of assessment and portfolio building. PDM's fully trained and qualified assessors base their judgements of competence on the candidate's work and how it compares with the National Occupational Standards.

Typically, the candidate builds a portfolio of evidence, under guidance of the assessor, using a range of assessment methods.

When all the units have been completed, and the assessor and internal verifier are satisfied that the candidate has met the national standard, the certificate is claimed from the awarding body.

### Progression:

Candidates who complete this qualification may be able to progress onto:

- NVQ Level 3 for Managing in Road Passenger Transport