

## Health, Public Services & Care

# NVQ Level 2 in Providing Security Services

Awarding Body: Edexcel

### General Information:

This qualification is suitable for individuals who are working as security guards.

### Course structure:

To gain the full NVQ all **five** mandatory units **plus three** optional units are required to be completed. Candidates may undertake further additional units at their discretion.

#### Mandatory Units

- Minimise and respond to health and safety risks in your workplace
- Communicate effectively in the workplace
- Give customers a positive impression of yourself and your organisation
- Control security incidents
- Produce documents manually

#### Optional Units

- Maintain the security of property and premises through observation
- Control entry to and exit from premises
- Carry out searches of people and their property for unauthorised items
- Monitor areas using CCTV systems
- Carry out searches of people and their property for unauthorised items
- Provide security at licensed venues
- Arrest people suspected of committing an offence
- Deal with disorderly and aggressive behaviour
- Maintain CCTV video tape libraries and preserve potential evidence
- Maintain the operational performance of CCTV systems
- Provide covert security in retail environments
- Detect loss and theft in retail environments
- Control a guard dog under operational conditions
- Prevent unauthorised items passing through passenger ports
- Present evidence in court and at other hearings
- Produce documents using word processing software.

### Assessment methods:

All candidates are allocated an assessor who will guide the candidate through the process of assessment and portfolio building. PDM's fully trained and qualified assessors base their judgements of competence on the candidate's work and how it compares with the National Occupational Standards.

Typically, the candidate builds a portfolio of evidence, under guidance of the assessor, using a range of assessment methods: observation, oral and/or written questioning, witness testimonies, candidate statements, product evidence and professional discussion.

When all the units have been completed, and the assessor is satisfied that the candidate has met the national standard, the certificate is claimed from the awarding body.

### Progression:

Candidates who complete this qualification may be able to progress onto:

- NVQ Level 3 in Security Management (Supervisor)
- Other Security qualifications