

# Security Qualifications



## Is it a requirement for Security Officers to have formal qualifications?

The Government has announced a phased transition from the Security Industry Authority (SIA) to a new regulatory regime. However, this will take some time to put in place. Recently the private security industry and senior industry figures have raised significant fears for public safety if the industry is deregulated or if responsibility for regulation is transferred too soon. This will be all the greater because of the major need for private security companies in the run up to the Olympic Games in 2012 and the Commonwealth Games in 2014. So despite the phasing out of the SIA it is clear that the Private Security Industry will still continue to be regulated in one form or another and, for now, the current law continues to apply. As a consequence, formal accreditation of skills will continue to be a critical benchmark within the Industry, not only for employers, but also for those seeking professional security services in support of their businesses.

## Why should I choose PDM to deliver my training?

PDM Training and Consultancy Ltd is recognised across the UK as a provider of the highest quality training and consultancy services and is currently delivering in excess of 5,000 qualifications each year to a wide range of public and private sector clients. Through its commitment to delivering high quality, responsive training, PDM is one of only a few providers nationally to have gained certification of the Government's Training Quality Standard (TQS).

## What qualifications can I undertake with PDM?

PDM is able to offer a comprehensive range of SIA recognised training courses and qualifications for Security Guarding, Door Supervision, CCTV Operatives and much more – in particular, due to its significant security training with the British Army over the last 10 years, PDM is adept at the delivery of flexible, fixed and multi-site Security Apprenticeship Training programmes in the workplace.

PDM provides a range of approved and accredited training courses for existing Security Professionals and also for those wishing to enter and pursue a career in the Security Industry. Our training can be tailored to meet the specific requirements of a broad range of occupational sectors and our 'short' security training courses can be complemented by a variety of National Vocational Awards (NVQ) to benchmark and validate formal training and performance.

## Did you know that Apprenticeship programmes are for adults too?

An Apprenticeship can be used as a training delivery model for staff of all ages. An Apprenticeship is actually a 'framework' of (relevant) individual courses which provides between 3 and 6 individually certificated qualifications for participants.

Staff of all ages are provided with the chance to develop expertise and knowledge through a combination of on-the-job assessments, guided and tutor-led learning delivered by PDM tutors on or off-site as agreed with the employer.

*Realising your potential*

*Training and development services for the public and private sectors*

## Standard PDM Training Courses include:

**APPRENTICESHIPS** - An apprenticeship framework is a comprehensive, work based learning model for new entrants to an industry and also for those already in employment, many of whom would benefit from further skills training (often literacy, numeracy and IT skills could be improved). Apprenticeships are fully or co funded by the Government for 16 - 24 year olds and so training costs can be substantially reduced.

Apprentices will receive high quality on and off the job training and support. Delivery is generally a combination of on and off the job training, usually requiring 5 – 10 days tutor led training to achieve the Key/Functional<sup>1</sup> Skills and Technical Certificate. Variations on the delivery model can be accommodated e.g. off the job training could be delivered in one 2 week course or as a series of up to five 2 day modules.

- **Level 2 Apprenticeship in Security** – This level 2 programme is suitable for anyone working in or about to enter the sector – It will improve their personal skills and knowledge in a broad range of competencies. At level 2 the learner will develop and subsequently demonstrate their ability to competently perform a wide range of role-specific activities.

This award is made up of 4 core elements:

- ✓ L2 NVQ in Providing Security Services.
- ✓ L1 Key or Functional Skills – Communication.
- ✓ L1 Key or Functional Skills – Application of Number.
- ✓ L1 Key or Functional Skills – Information Communication Technology<sup>2</sup>.
- ✓ L2 BTEC – Security Guarding (QCF).
- *Course Duration - The Apprenticeship is normally delivered as a bespoke programme over a period of 4 to 9 months.*

## SPECIALIST SHORT COURSE QUALIFICATIONS

- **Level 2 BTEC in Security Guarding (Award)** – This is core competency training for security guarding which fully meets the approved standard of training required for SIA Licensing purposes. Note that personnel qualifying in Security Guarding are not eligible (without further training) to undertake the duties of a Door Supervisor.
  - *Course Duration - four days with an average training day of 7½ hours.*
- **Level 2 BTEC in CCTV Operations (Public Space Surveillance)<sup>3</sup> (Award)** – This is core competency training for CCTV Operations (Public Space Surveillance) which fully meets the approved standard of training required for SIA Licensing purposes. Candidates must have access to an operating CCTV control room before booking a place on this course. This course is mandatory if the learner is looking to become SIA licensed within this sector.
  - *Course Duration - four days with an average training day of 7½ hours*
- **Level 2 BTEC in Door Supervision** - Core competency training for door supervisors which fully meets the approved standard of training required for SIA Licensing purposes. This is the mandatory award for learners looking to become SIA licence within this sector. It now encompasses the Physical Intervention (PI) element which is a new requirement for Door Supervisors. Those security operatives that already hold the (previous) Door Supervisors SIA Licence will need to up-skill and show they have an accredited award for Physical Intervention before they can relicence and so they should be signposted to our PI course. The PI training

<sup>1</sup> Functional Skills are qualifications being developed by the UK Government as part of an initiative to improve the country's literacy, numeracy and ICT skills. They comprise the core elements of English, mathematics and information and communication technology (ICT), which provide the essential knowledge, skills and understanding needed to operate confidently, effectively and independently in life and at work.

<sup>2</sup> ICT will no longer be in the new QCF/SASE Framework (31 Mar 11)

<sup>3</sup> This is not a qualifying course for personnel that install CCTV equipment.

element will need to be refreshed every 3 years from point of attainment. Note that personnel qualifying in Door Supervision are also eligible (following a local site induction) to undertake the duties of a Security Guard.

- *Course Duration - five days with an average training day of 7½ hours.*
- **Level 2 BTEC in Conflict Management (1884) (Award)** - This qualification is designed for staff whose working environment may require them to deal with verbal abuse at work. The qualification comprises an element of pre-study and an element of practical skills training. This course would be of advantage to anyone operating in a 'challenging' customer facing role i.e. Traffic wardens, NHS emergency Staff, Customer Service staff, bus drivers, etc. It could also be delivered as part of a package alongside the Physical Intervention course.
  - *Course Duration - two days with an average training day of 7½ hours.*
- **Level 2 BTEC Certificate in Physical Intervention** - This qualification is designed for private and in house staff working in security and enforcement roles within the SIA licensable sectors. The qualification comprises an element of disengagement and holding skills and an element of practical skills training. This qualification is mandatory for all Door Supervisors who qualified under the previous specification and is then a mandatory requirement every 3 years going forward. It would also be of advantage in any occupation where staff are customer facing, i.e. traffic wardens, NHS emergency Staff, Customer Service staff, etc.
  - *Course Duration - one day with an average training day of 7½ hours.*
- **Level 3 Certificate for Deliverers of Conflict Management (1886) (Award)** - Trainers who deliver conflict management training directed towards the qualifications for licensing must hold an SIA endorsed and QCA accredited trainer qualification in the delivery of scenario-based conflict management training. Note that this is a train the trainer course therefore candidates should already be qualified with the Certificate in Conflict Management or equivalent prior to booking a place on this course (if both courses are delivered by us within 12 months a discount may be applied).
  - *Course Duration - four days with an average training day of 7½ hours.*
- **Level 3 BTEC Deliverers of Physical Intervention Training in the Private Security Industry (Award)** – This qualification has been developed for people wishing to teach physical intervention skills to students working in the private security industry. This course is a Level 3 award and is acceptable for trainers who deliver the Door Supervisors course under the new delivery specifications. It could also be delivered as part of a package alongside the Conflict Management course. Candidates will be expected to be qualified with the Level 2 Certificate in Physical Intervention or equivalent prior to booking a place on this course. This is a train the trainer course.
  - *Course Duration - five days with an average training day of 7½ hours.*
- **Level 3/4 BTEC Preparing to Teach in the Life Long Learning Sector (PTLLS) (Award)** - This qualification is designed for staff whose working environment requires them to deliver training. The SIA stipulates that those delivering Licensing Security Courses must hold a recognised Teaching Qualification and this course meets the minimum requirement.
  - *Course Duration – three to five days with an average training day of 7½ hours. There is also an element of home study - Total time on programme is usually 1-3 months.*
- **Level 2 BTEC Understanding Stewarding at Spectator Events (Award)** – Spectator Safety will be a high profile area in the light of the London Olympic Games in 2012. Additionally, the Football Licensing Authority has indicated that all spectator safety personnel will require a qualification appropriate to their level of responsibility. This award is designed to provide education and training in the event industry and covers the knowledge and skills required to operate competently in event support.
  - *Course Duration - five days with an average training day of 7½ hours.*

## NATIONAL VOCATIONAL QUALIFICATIONS

- **NVQ Level 2 in Spectator Safety (Certificate)** - Spectator Safety will be a high profile area in the light of the London Olympic Games in 2012. Additionally, the Football Licensing Authority has indicated that all spectator safety personnel will require a qualification appropriate to their level of responsibility. This NVQ qualification seeks to recognise and develop the skills needed to operate effectively; staff will gain a recognised qualification demonstrating that they have the necessary competence to work effectively within the area of spectator safety. It explores team working, health and safety, emergency procedures and conflict management. This award is recognised by: The Football Licensing Authority (FLA).
  - *Course Duration* - The NVQ is normally delivered as a bespoke qualification over 10 to 16 Weeks.
- **NVQ Level 2 in Providing Security Services (PSS) (Certificate)** - This qualification is endorsed by Skills for Security and has been developed by Edexcel to recognise and accredit excellence in a range of specific security disciplines including:
  - ✓ CCTV
  - ✓ Static & Patrol Guarding
  - ✓ Door Supervisors
  - *Course Duration* - The NVQ is normally delivered as a bespoke qualification over 10 to 16 Weeks.